



Offer Details:

- This Offer ("Offer") is from Vijay Sales to provide 10% cashback on single minimum spend of Rs 15000 & above with a maximum cashback of Rs 3000 per customer (only on first transaction that meets the offer criteria) for purchases at Vijay Sales on using RBL Bank(Credit / Debit) Card.
- The Cashback Offer is open to all residents of India holding a valid and current RBL Bank VISA/MASTERCARD Credit Card (i.e. with no outstanding of more than 30 days) and RBL Bank VISA/MASTERCARD Debit Card hereinafter referred to as "RBL Bank Card".
- 10% cashback on single minimum spend of Rs 15000 & above on RBL Bank Card (Credit /Debit Card)
 with a maximum cashback of Rs 3000 per customer (only on first transaction that meets the offer
 criteria)
- Offer Period: April10, 2017 to April30, 2017 (Both Days Inclusive)
- The Cashback will be applicable only on purchases/transactions on POS terminals made by using RBL Bank Debit Card and Credit card (Including EMI transactions) at the stores .No Cashback will be applicable on online purchases made on Vijay Sales website or mobile application.
- The cash back will be processed within 60 days from the campaign end date and credited to the customer's Credit Card Account or Saving's Ac as applicable
- The customer can avail maximum cash back of Rs.3000/-.only
- The cash back is applicable on a single transaction and bills cannot be clubbed to avail the same.
- Product warranty will be regulated by the terms and conditions mentioned on the Warranty Card of respective products.
- In order to avail the Offer, the Customer shall be required to transact through RBL Bank Card (Credit Card or Debit Card) at VIJAY SALES stores mentioned in the store list during the Offer Period.
- RBL Bank only offers Cashback on purchase of goods from merchant/VIJAY SALES by using RBL Bank
 Credit/Debit Card and RBL Bank holds out no warranty or makes no representation about the
 quality, delivery or otherwise of the goods sold by Merchant. Any dispute or claim regarding the
 goods must be resolved by the Customer with Merchant directly without any reference to RBL Bank.
 Cashback offered by the Bank is solely for promoting usage of RBL Bank Card.
- All Customer Queries on the offer should be raised during the offer period or within 60 days after expiry of the promotion period.
- For any disputes, the customer needs to furnish a scanned copy of the charge slip and Invoice for the case to be taken for further investigation.
- The offer is not transferable, non-negotiable and cannot be en-cashed.
- Incomplete / rejected / invalid / returned /disputed or unauthorized/fraudulent transactions will not be considered for the offer.
- In case there is more than one offer available simultaneously, no two offers can be combined by the participant. It shall be entirely at discretion of RBL Bank to consider any exceptions to the above.

- RBL Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
- In the event of non-happening, cancellation or partial happening of the Offer for reasons beyond anybody's control or Act of God, Vijay Sales /RBL Bank /its representatives shall not be liable.
- Any issues/ complaints/ queries/ feedback regarding delivery, service, suitability, merchantability, availability or quality of the products/ services bought from merchant, the Cardholder shall contact directly to VijaySales at 022 61711122 or email on ecustomercare@vijaysales.com.
- The participation in the offer is entirely voluntary and it is understood, that the participation by the Cardholders shall be deemed to have been made on a voluntary basis.
- RBL Bank reserve the right to modify / alter/withdraw the offer or all or any of the terms applicable to the offer without assigning any reasons or without any prior intimation whatsoever.
- RBL Bank and VIJAY SALES also reserve the right to discontinue the offer at any time during the
 Promotion Period without assigning any reasons or without any prior intimation whatsoever. The
 decision of RBL Bank and VIJAY SALES with respect to the Offer shall be final and binding on the
 customer and any correspondence in this regard will not be entertained.
- In case of any matters relating to the offer including any dispute or discrepancy relating to the offer
 or eligibility of any Cardholder, RBL Bank's decision shall be final and binding on Cardholders in all
 respects.
- Cardholder/s whose account has been classified as delinquent before or during the currency of the offer will not be eligible for the benefits of the offer. Bank's discretion in this regard shall be final.
- Card account holders whose accounts are not active and/or are closed or have a credit freeze at the time of processing of cash back will not be eligible for the benefits of the offer.
- Cash back will be given only in the form of account credit. Cashback will not be given in any other mode. Bank's discretion in this regard shall be final.
- The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing Cards issued by RBL Bank
- RBL Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise
 out of use or otherwise of any goods availed of by the Card Holder/s under the offer.
- RBL Bank reserves the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.
- RBL Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and /or services under the offer
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and RBL Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
- The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.
- RBL Bank shall not be obliged to make any public announcements to intimate the successful Cardholders about the cash back under the offer.
- Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.
- Any dispute relating to the offer or the terms and conditions shall be subject to the jurisdiction of the courts in Mumbai only.

- VIJAY SALES Conditions applicable as per store guidelines. VIJAY SALES Terms & Conditions applicable.
- Offer shall not constitute or be deemed to constitute an advice, invitation or solicitation to purchase any products/ services of VIJAY SALES or any third party and is not intended to create any rights and obligations.
- The offer by RBL Bank is subject to applicable laws and regulatory guidelines/regulations and as per bank's extant guidelines from time to time.
- Bank may use the services of agents for sales / marketing of the products. Copy Rights of RBL Bank Limited. All rights are reserved.
- Images provided in promotions are only for pictorial representation and RBL Bank does not undertake any liability or responsibility for the same.
- This offer is applicable on purchase through pinelabs POS terminal at the stores.

Steps to avail the Offer:

- Shop at Vijay Sales (retail outlet) for Rs.15000 /- during the offer period.
- Pay by RBL Bank Credit Card (Includes EMI Transactions) or RBL Bank Debit Card.
- Maximum cashback of Rs 3000 per customer per card(only on first transaction that meets the offer criteria)will be applicable
- The cash back will be processed within 60 days from the campaign end date and credited to the customer's Credit Card Account or Saving's Ac as applicable
- Offer applicable on purchase through pinelabs POS terminal at the stores.
- Offer not applicable on online purchases on VijaySales website or Mobile app

Disclaimer:

RBL Bank Limited display the offers/ services extended by third parties to RBL Bank's customers and RBL Bank is not rendering any of these offers/ services. RBL Bank does not act as express or implied agent of the said third parties vis-a-vis the Customers. RBL Bank is neither guaranteeing nor making any representation with respect to the offers/ services provided by the third parties. RBL Bank is not responsible for quality of the offers/ services provided by the third parties. For any queries, complaints, issues and/ or feedback shall be directly dealt with the third parties only. The offers/ services may also be available at other platforms. The Customer's participation to avail such offers/ services is purely voluntary.