



Shop More, Get More, Win More!

SEASON OF SMILES 2017

Spend ₹299/- and stand a chance to win exciting prizes!

Detailed Terms & Conditions

1. The Season of Smiles Shopping Promotion -“SPEND MORE, GET MORE, WIN MORE!!!” (the ‘Promotion’) at the Passenger Terminal Building, Kempegowda International Airport Bengaluru (the ‘Airport’) is organized by Bangalore International Airport Limited (‘BIAL’), and is open to all individuals aged 18 years or above as of the date of the purchase invoice (Cash Bill).
2. The employees of BIAL, participating concessionaires at the Airport, advertising and promotion agencies or/and any person related to the Promotion, are not eligible to participate in the Promotion.
3. The Promotion is valid only from 11:00 hours (Indian Standard Time -IST) of 15th December, 2017 till 23:59 hours (IST) of 31st December, 2017 (the “Promotion Period”). BIAL reserves the right at its discretion, to change the date and time of the Promotion.
4. To participate in the Promotion, one has to make a minimum purchase of ₹299/- on a single bill subject to conditions of the Promotion. Participation in the Promotion is purely voluntary.
5. BIAL is only facilitating the Promotion and hence, purchase made at any of the designated food & beverage outlet/retail shop or/and Airport lounge/Spa facility (the ‘Outlet’) shall not be construed as sale by BIAL. Excluded outlets: AVA, Dunkin Donuts, Centrum-FOREX, Nandini, Valtrans, and ITC/Relay Cigarette Kiosks. BIAL is not making any representation about the taste, quality, etc., and BIAL is in no way liable or responsible for any after-sale related issue or service

6. Any purchaser, who spends a minimum sum of ₹299/- or more, at any of the Outlet, is eligible to participate in the Promotion by (1) registering their mobile number at the point through a Short Message Service ('SMS') and purchaser has to enter the OTP at the point of transaction of the Outlet immediately, alternatively purchaser can self-register by generating OTP by (2) giving a missed call to mobile no 9700078222 from his/her mobile phone (India users) and subsequently registering in the Promotion through the OTP with in 24hrs from the purchase at the digital kiosk or through <https://travelblr.in> (3) for non-mobile phone users registration would be carried out by entering their email at the digital kiosk and OTP would be sent to such email-id which has to be validated at the point of transaction at the Outlets or at the digital kiosk or through self-registration at <https://travelblr.in>.
7. For the purpose of self-registration purchaser has to log in to the website <https://travelblr.in> and fill in the requisite information. By registering under the Promotion the purchaser would be accepting these "Terms & Conditions" of Promotion.
8. The participant hereby expressly authorizes BIAL to send the following automated or/and manual transactional and other SMSs and eMails:
 - 8.1 a response SMS to the mobile number, delivering the web link and OTP;
 - 8.2 an SMS, when the participant submits an entry;
 - 8.3 an SMS (India) and an eMail (all) on successful generation of raffle number/s for a submission, or on rejection;
 - 8.4 any and all other SMSs or/and eMails related to the Promotion for the purposes of contacting, communication, etc.,

and the same are not governed by the "DO NOT DISTURB" directive.
9. Spend is not limited to any specific product or service. Any purchase for ₹299/- or above, entitles the participant to get one raffle as per clause 10 below, and would be eligible for the mega lucky draw (Daily Prize or/and Mega Prize). The exchange rate of United States Dollar (USD) is ₹67.74283 per USD as per State Bank of India's exchange-rate announced in November 2017, which would be applicable for any Indian rupees to USD conversions under this Promotion. The participant must retain his/her original Cash Bill/s as proof of purchase.

10. Pay-back Voucher Slabs

Slabs	Spend	Voucher Value
1	₹ 299 - ₹ 499	₹ 50
2	₹ 500 - ₹ 999	₹ 100
3	₹ 1000 - ₹ 1999	₹ 200
4	₹ 2000 - ₹ 4999	₹ 300
5	₹ 5000 - ₹ 9999	₹ 500
6	For every additional transaction of ₹5000 above Slab 5 would qualify for additional ₹500 voucher.	

11. Raffle Ticket Slabs

Slabs	Spend	No. of Raffle Ticket
1	₹ 299 - ₹ 999	1
	Every additional ₹ 500 spent above slab 1 would qualify for 1 additional Raffle Ticket	

12. Any entry, which is erroneous, incomplete or with any discrepancy, shall be disqualified.
13. There will be 1 Daily Prize and 1 Mega Prize (which includes 1st Prize (Bumper Prize), 2nd Prize or 3rd Prize) to be drawn at the end of the event. The Daily Prize will be an LG Vacuum Cleaner and the Mega Prize will be a (1) Jeep Compass SUV Petrol version (1st Prize-Bumper Prize) (2) LG Home Audio System (2nd Prize, 10 Nos. (3) Fossil watch (3rd Prize, 10 Nos.)
14. BIAL is only a facilitator for sales promotion, and all prizes are distributed on “as is where is” basis. BIAL neither guarantees, nor, warrants with respect to the prize items, against any error or defect in material or/and workmanship, non-compliance, defective product, deficiency in service; and hereby disclaims all warranties, express, implied or statutory, including, but not limited to, the implied warranties of merchantability, fitness for a particular purpose, title and non-infringement, and BIAL is in no way liable or responsible for any legal requirement, after-sale related issue or service and others.
15. All the draws will be drawn at random by a computer from the valid entries. The draw for Daily Prizes and the Mega Prizes are expected to be held by 11:00 hours (IST) on 8th January, 2017 however BIAL reserves the right at its discretion, to change the date/time of the draws.
16. BIAL is expected to announce the lucky draw by 8th January, 2018, or any other date and time communicated by BIAL at www.bengaluruairport.com and It is the primary responsibility of the participant to verify the prize winners on the website: www.bengaluruairport.com and claim the same. If a winner does not collect the prize from BIAL by the respective due date as mentioned below, the winner **forfeits his/her prize**.
17. Nothing herein amounts to a commitment or representation by BIAL to conduct further such events.
18. Prizes are not exchangeable for cash, and not transferable, and will only be given to the winner, who is able to satisfy the requirements for claiming the prize set-out herein.

19. The winner will be solely responsible for all taxes or/and duties payable by him/her as a result of participation in the Promotion or winning or using any prize. The winner shall agree to indemnify and keep BIAL sufficiently indemnified against any failure to remit the tax payable to the relevant authorities.
20. Participants are fully responsible for all injuries, damages or claims resulting from their participation in the Promotion or/and from acceptance or use of the prizes. By accepting or collecting any prize, the winner agrees to indemnify BIAL and all its business partners, and other parties related to the Promotion, including, their directors, officers, employees and agents from any claim, prosecution, judgment, damage, loss or liability incurred related to his/her participation in the Promotion, or his/her acceptance or use of any prize. For the purpose of clarification, the prize will be deemed claimed when the winner signs an acknowledgement receipt of the prize.
21. To the fullest extent permitted by law, in no event will BIAL or any of its officers, employees or/and agents be liable for any loss or damages (including but without limitation, loss of income, profits or good will or indirect, incidental, consequential exemplary, punitive or special damages of any party) howsoever arising, whether in contract, or otherwise in connection with the Promotion, even if BIAL has been advised of the possibility of any such damages in advance and all such damages are expressly excluded. For all claims under this Promotion BIAL's liability (in aggregate) shall be limited to the sum of the voucher giving rise to such claim.
22. BIAL reserves the right to cancel, terminate or suspend the Promotion at any time during the Promotion Period, without prior notice. For the avoidance of doubt, cancellation, termination or suspension of the Promotion by BIAL shall not entitle the participant to any claim or compensation against BIAL for any or all loss or damage suffered or costs and expenses incurred by the participant either directly or/and indirectly arising from or in connection with cancellation, termination or suspension.
23. All the entries shall become the property of BIAL. BIAL reserves the right to use, publish, disclose or display the name, address, photograph, particulars or/and documents of all or any of the winners for advertising and publicity purposes in accordance with applicable law.
24. The winners may be required to attend prize presentations or/and participate in publicity programs, which BIAL may from time to time, organize in connection with the Promotion and if so, such winner should attend such functions. BIAL reserves the right to disqualify the winner in the event that, the winner refuses or fails to participate in such prize presentation. The winners are not allowed to elect representatives or proxies.

25. The winner shall collect the prize himself/herself personally on or before 12th January, 2017 during 09:00 and 17:00 hours (IST) (or any other date and time confirmed through written communication of BIAL) and purchaser shall produce the required documents which shall include but not limited to (i) Customer Copy of the Cash Bill (for verification and return) (ii) 2 Nos. passport size colour photographs, self-attested copies of (iii) Aadhar card or equivalent government authorized valid identity card with address, (iv) Permanent Account Number card (both sides) / Passport, as may be applicable, (vi) personal information declaration-cum-prize receipt and any other document as may be requested by BIAL, failing which, the prize will go the first alternate or second alternate winner, as may be applicable. In case the first winner do not claim their prize by 12th January, 2018 (or any other date and time confirmed through written communication of BIAL), **then the winner shall be forfeited of the prize without notice**, and BIAL in its discretion may communicate to the first alternate winner through the registered contact details and such first alternate winner shall collect the prize himself/herself personally on or before 19th January, 2017 (during 09:00 and 17:00 hours (IST) (or any other date and time confirmed through written communication of BIAL), after furnishing the aforesaid documents, failing which, the prize will go to the second alternate winner by following the aforesaid process. Such second alternate winner shall collect the prize himself/herself personally on or before 25th January, 2017 during 09:00 and 17:00 hours (IST) (or any other date and time confirmed through written Communication of BIAL), after furnishing the aforesaid documents. All incidental expenses or/and costs like travel, accommodation, food, etc., for such attendance and availing the prize/s shall be borne by the winner. Any unclaimed prize within the stipulated time shall become the property of BIAL.
26. BIAL, all its business partners/concessionaires and other parties involved in the Promotion, including their directors, officers and agents are not liable in any way for the following:
- 25.1 any expense incurred for taking part in the Promotion;
 - 25.2 any sort of technical failure;
 - 25.3 intervention by unauthorized parties during the Promotion; and
 - 25.4 any entry not received or delayed submission of the entry.
27. BIAL shall not be liable for any default in respect of the Promotion due to any act of God, war, riot, strike, lockout, industrial action, flood, fire, drought, storm or any event beyond the reasonable control of BIAL.
28. BIAL reserves the right at its sole and absolute discretion to vary, delete, add or/and amend any of the terms and conditions set-forth on the website from time to time, without prior notice.
29. BIAL shall not be liable for loss of prize/s, damaged prize/s or stolen during or after the course of collection or/and delivery of the prize/s.
30. The Promotion is subject to Bengaluru jurisdiction only and will be governed by Indian laws.



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31. BIAL's decisions on all matters relating to the Promotion including the determination of the eligible participants are final, conclusive and binding, and no further correspondence or attempt to dispute such decision will be entertained.
32. By participating in the Promotion, each participant undertakes that he/she shall not bring any claim, action or proceedings against BIAL, its business partners / concessionaires and other parties involved in the Promotion, including their directors, officers and agents, relating to the Promotion whether in contract, tort or otherwise.
33. By participating in the Promotion, each participant fully and unconditionally consents to accept the terms and conditions, and agrees to be bound by the same.
34. These 'Detailed Terms and Conditions' along with the 'Terms & Conditions on Payback Voucher' are applicable for the 'Promotion' period only and BIAL does not have any obligation to retain these terms in the aforesaid website after the expiry of the 'Promotion' period.