

## Axis Bank Mobile Banking - shopclues offer

These terms and conditions ("Terms") apply to and regulate the provisions of the specified products and services provided by the Axis Bank through the Mobile Banking user. These Terms shall be in addition to and not in derogation of other terms and conditions of any account or any other facility/services offered by the Bank and/or such other terms and conditions as may be specified by the Bank.

## **Definitions:**

The following words and phrases shall have the meanings set out herein below in this document unless repugnant to the context:

"User" shall mean a person who holds an Axis Bank Savings account (excluding NRI, Burgundy, and Axis Bank staff), so maintained with Axis Bank which are using the Mobile Banking (MB) and are eligible for this offer and who has received communication from Axis Bank with respect to the captioned Offer by email on their email id and/or by SMS on their mobile number registered with Axis Bank.

"Axis Bank Mobile App Registration" shall mean all the first time successful downloads by the User from the playstore / Apple app store / Windows store for Axis Mobile Banking App

**Axis Bank Mobile Bill Payment** shall mean all users who add their mobile biller and make a payment during the offer period OR

Users who already have a biller added and only make a payment during the offer period

Offer: User will have to pay his/her postpaid mobile bills through Mobile Banking App

Offer Period: 20<sup>TH</sup> Nov 2015 to 18<sup>th</sup> Dec 2015.

**Prize-** Get 10% off\* on Shopclues.com

## **Redemption terms and conditions**

- 1. Get 10% off ,maximum amount of Rs 750 only
- 2. Offer is valid only on electronics
- 3. Coupon can be redeemed on www.shopclues.com / shopclues App
- 4. Promo code validity is till 31st Dec 2015

## **General Terms and Conditions:-**

- 1. The Offer is valid for all Axis Bank Savings Account Customers (excluding NRI, Burgundy, and Axis Bank staff) who would be in the eligible base and were sent the communication by email/SMS.
- 2. User is required to successfully make a postpaid mobile payment through the Axis Mobile Banking Application
- 3. Offer is applicable to unique users doing their postpaid bill payment during the offer period on Axis Bank Mobile App and who have been communicated through SMS or email for the contest
- 4. The offer is valid from 20<sup>th</sup> Nov 2015 to 18<sup>th</sup> Dec 2015
- 5. The participation in the Offer is entirely voluntary and it is understood, that the participation by the User shall be deemed to have been made on a voluntary basis. For the postpaid bill payment on Axis Bank Mobile App during the offer period, User will be eligible for 10% off on shopclues
- 6. It is clearly understood by the User that the coupon is being provided by a third party shopclues and not by Axis Bank. Hence, in the event of any dispute regarding coupon /subscription or any other related issues therein or incidental thereto shall be settled by the User directly with shopclues and no User shall bring any dispute(s) to or against Axis Bank.
- 7. For any difficulties in availing the offer please get in touch with Axis Bank Call centre 1800-419-5858 .
- 8. Axis Bank holds out no warranty or makes no representation about the quality, delivery or delay in delivery or otherwise of the goods. Any dispute or claim regarding the goods and services must be resolved by the User with the manufacturer directly without any reference to Axis Bank. Axis Bank would not be liable in any manner whatsoever or howsoever including but not limited to any financial loss/damage that may be incurred by the User.
- 9. This offer is non-transferrable to any other person
- 10. Axis Bank shall not be liable in any manner whatsoever including but not limited to any problems caused by internet connections and/or internet service providers and any technical or other issues at shopclues Axis Bank shall not be responsible for system outages, delays, equipment malfunctions, errors or other or technical difficulties or impediments or any other force majeure event that may prevent the User from participating in the Offer or for redeeming the voucher. Promo code can be used only once within the validity period
- 11. Axis Bank shall not be liable for any issue faced in redeeming the promo or fulfillment of any conditions by shopclues
- 12. These Terms and Conditions and an arrangement herein shall be subject to applicable RBI guidelines issued from time to time and prevailing law and regulations.

- 13. The Eligible User will be notified through SMS on bank registered mobile number with the details about the process for redemption along with the promo code
- 14. Winners will be declared 7 days after the campaign close date ( 18<sup>th</sup> Dec is the end date)
- 15. In all matters relating to the campaign, the decision taken by Axis Bank will be the final decision
- 16. This offer cannot be clubbed with any other offer of the bank
- 17. Axis Bank, at its discretion, can withdraw the offer, before the stated expiry period without any prior notice or communication to users
- 18. Terms and conditions of the offer are subject to change without prior notice
- 19. By participating in this Promotion/Campaign/Offer, User agrees to be bound by these Terms and Conditions and the decisions of AXIS Bank shall be final.
- 20. The Terms and Conditions of the Offer shall be in addition to and not in substitution/ derogation to the primary terms and conditions governing the usage of the services offered by Axis Bank.
- 21. The participation in the offer is entirely voluntary and it is understood, that the participation by the user shall be deemed to have been made on a voluntary basis.
- 22. Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, mobile handset, computer equipment, software, or website.
- 23. Incomplete / rejected / invalid / returned /disputed or unauthorized/fraudulent transactions will not be considered for the offer.
- 24. These Terms and Conditions shall be governed by the laws of India. The courts at Mumbai shall have the exclusive jurisdiction in respect of any disputes with respect to all the subject matter with relation to the offer.
- 25. These Terms and Conditions and an arrangement herein shall be subject to applicable RBI guidelines issued from time to time and prevailing law and regulations
- 26. Axis Bank reserves the right to modify/ change all or any of the terms and conditions contained herein as per its discretion without assigning any reasons or without any prior intimation/notice whatsoever. Axis Bank also reserves the right to discontinue the Contest/Offer without assigning any reasons or without any prior intimation whatsoever. Axis Bank will not be liable in any manner whatsoever for any loss/ damage /claim/injury that may arise due to withdrawal or change in the terms and conditions of the Offer or discontinuation of it.
- 27. For any queries the User should get in touch with Axis bank call centre

- 28. The Offer is not available wherever prohibited and/or on products/services for which such offers cannot be made available for any reason whatsoever.
- 29. Axis Bank reserves the right to disqualify the User from the benefit s of the Offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the Offer
- 30. User/s whose account has been classified as delinquent before or during the currency of the offer period will not be eligible for the benefits of the offer. Bank's discretion in this regard shall be final.
- 31. This Campaign/ Offer is subject to applicable law and regulations and would be modified / discontinued based on the prevailing law / regulation at any point of time and neither party shall be under any liability or obligation or continue implementation of the said Campaign/Offer till such time the terms are modified by the Parties as per the prevailing/ amended law at that point of time. In the event, that the Campaign/Offer cannot be continued without total compliance of the prevailing law at any point of time, this Campaign/Offer shall be deemed to be terminated forthwith from the date when
- 32. Partner terms and conditions as applicable